## **Ordering Instructions**





## **Pre-Ordering**

- 1. After extracting the ivory tusk teeth from the deer, please kindly clean the tusks, removing any residual gum skin.
- 2. Please record the date and the name of the Estate or Forest where the deer was taken.

## **Ordering**

3. Please fill in and "submit" the Order Form on the Ivory Stag Tusks page.

**NOTE**: For Silver Chain Pendant orders; the sterling silver pendant chain is 18" (457mm) long i.e. 229mm clasp to pendant.

- **4**. Once we have received the Order Form, we will send you an invoice, by email, with instructions on how and where to send the deer tusk teeth for setting as cufflinks or as a chain pendant.
  - NOTE: The sterling silver cufflinks and pendant are priced at £180 inc. delivery to the UK. For delivery outside of the UK, there is a charged of £29.95 for 'International Tracked & Signed'.
  - Please kindly clean the tusk teeth before sending in preparation for setting in silver.
  - Please send / post the tusk teeth to the supplied address.
- 5. Once payment has been cleared, we aim to deliver the cufflinks or pendant within 20 working days provided the tusk teeth reach us by the deadline stated on the website, although by the nature of handmade jewellery, this may be a little longer.
  - If you require any further information, Contact Us via the website or send an email to: stag-tusks@sybarite-sporting.com

## Please note...

As Sybarite Sporting's Ivory Red Deer Tusk Cufflinks and Pendants are hand-made, and payment is non-refundable. This is compliant with The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 which clearly states that, 'made to order' items are non-refundable. In the unlikely event that there is a problem with an item, please Contact Us upon receipt and we will do our best to rectify any problems. Items returned with no prior notification, and deemed suitable for a refund, will not be refunded.